

Welcome to the world of TransferMatch!
Login and become part of a new era in
payments!

SIGN UP



Start With Transfermatch

Already have an account? [Sign in now](#)

I agree with Terms & Conditions and I hereby declare that I act on my own behalf and I will be the owner of the account

I agree to receive newsletter

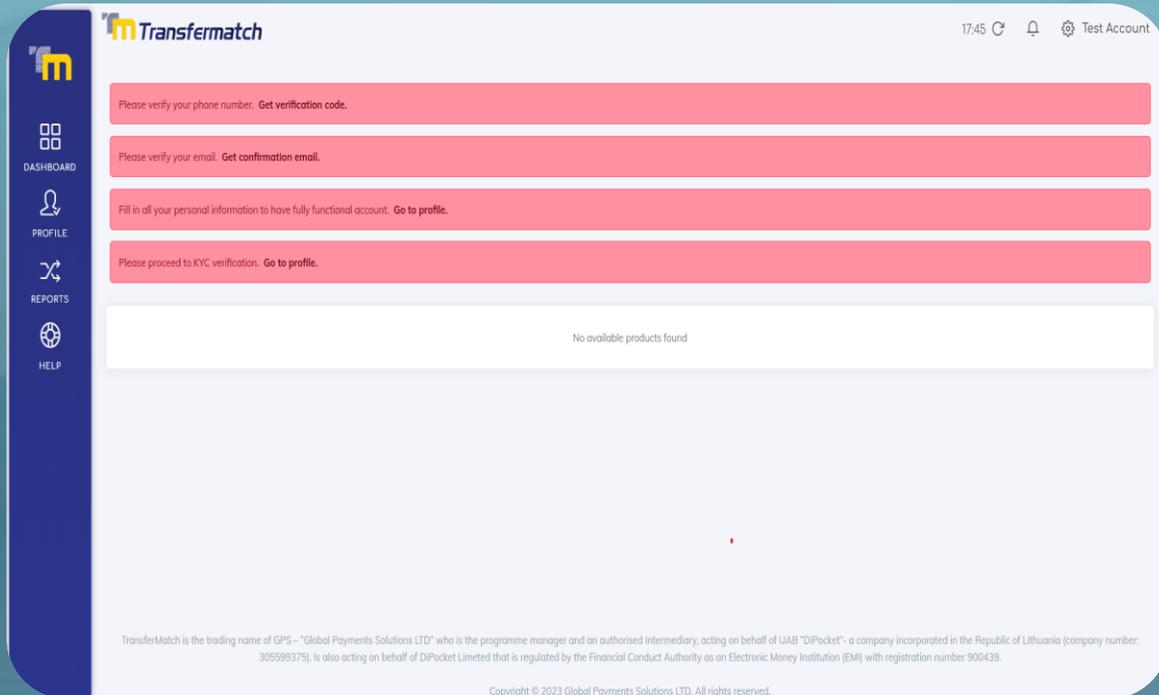
I'm not a robot  reCAPTCHA
[Privacy](#) - [Terms](#)

[Reload reCaptcha](#)

Complete the form, providing us with your name, email and phone number! Don't forget to tick the box and agree with the Terms & Conditions of TransferMatch!

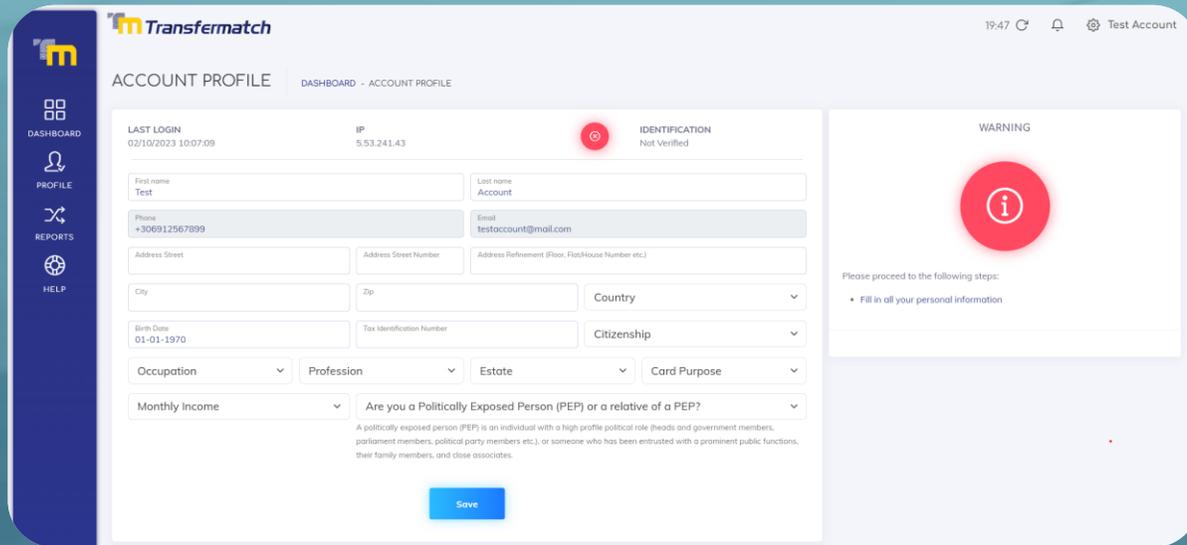
4 STEPS TO VERIFICATION

Verify your email and your phone number! Then move forward to complete your profile before you can complete the final step – Know Your Customer (KYC) verification process.



COMPLETE YOUR PROFILE

Complete all the required information in every field before you can move forward to the KYC verification process!



The screenshot shows the 'ACCOUNT PROFILE' page in the Transfermatch dashboard. The page is titled 'ACCOUNT PROFILE' and 'DASHBOARD - ACCOUNT PROFILE'. It features a sidebar with navigation options: DASHBOARD, PROFILE, REPORTS, and HELP. The main content area is divided into two sections: 'LAST LOGIN' and 'IDENTIFICATION'. The 'LAST LOGIN' section shows the date and time of the last login (02/10/2023 10:07:09) and the IP address (5.53.241.43). The 'IDENTIFICATION' section shows a red warning icon and the text 'Not Verified'. Below these sections is a form with various input fields and dropdown menus. The form includes fields for First name (Test), Last name (Account), Phone (+306912567899), Email (testaccount@mail.com), Address Street, Address Street Number, Address Refinement (Floor, Flat/House Number etc.), City, Zip, Country, Birth Date (01-01-1970), Tax Identification Number, Citizenship, Occupation, Profession, Estate, Card Purpose, Monthly Income, and a checkbox for 'Are you a Politically Exposed Person (PEP) or a relative of a PEP?'. A 'Save' button is located at the bottom of the form. A 'WARNING' box on the right side of the page contains a red information icon and the text 'Please proceed to the following steps: • Fill in all your personal information'.

Transfermatch

19:47 Test Account

ACCOUNT PROFILE DASHBOARD - ACCOUNT PROFILE

LAST LOGIN 02/10/2023 10:07:09 IP 5.53.241.43 IDENTIFICATION Not Verified

First name Test Last name Account

Phone +306912567899 Email testaccount@mail.com

Address Street Address Street Number Address Refinement (Floor, Flat/House Number etc.)

City Zip Country

Birth Date 01-01-1970 Tax Identification Number Citizenship

Occupation Profession Estate Card Purpose

Monthly Income Are you a Politically Exposed Person (PEP) or a relative of a PEP?

A politically exposed person (PEP) is an individual with a high profile political role (heads and government members, parliament members, political party members etc.), or someone who has been entrusted with a prominent public functions, their family members, and close associates.

Save

WARNING

Please proceed to the following steps:

- Fill in all your personal information

PROFILE PREFERENCES

You can even check and adjust your account preferences. Choose the language, the time zone and the theme for your account. Very important is the choice of your Authentication method (via Mobile phone or via Authenticator)

Transfermatch 19:15 Test Account

PREFERENCES

Display Language: English

Timezone: Europe/Sofia

Theme: Light

Two-Factor Authentication: Mobile

Notifications: Disabled
Each time you will make transactions via your cards we will inform you to your SmartMobile.

CHANGE PASSWORD

Old Password:

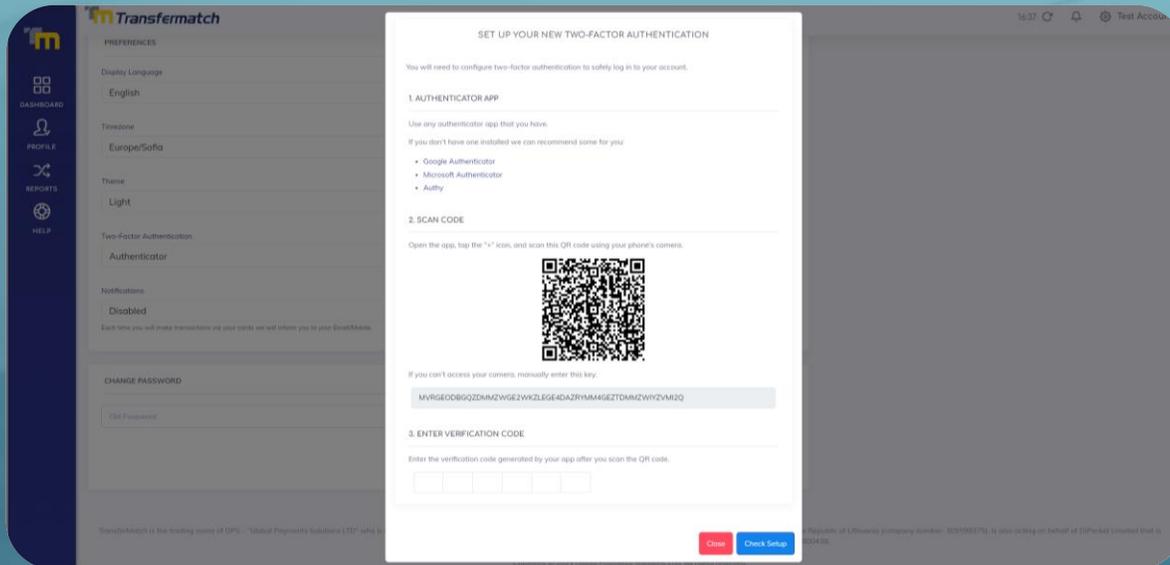
New Password:

Save

TransferMatch is the trading name of GPS – "Global Payments Solutions LTD" who is the programme manager and an authorised intermediary, acting on behalf of UAB "DPocket" – a company incorporated in the Republic of Lithuania (company number: 305599375), is also acting on behalf of DPocket Limited that is regulated by the Financial Conduct Authority as an Electronic Money Institution (EMI) with registration number 900430.
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2-FA AUTHENTICATOR

You can choose to receive the 2-FA (2 Factor Authentication codes) either via mobile sms or via an Authenticator app that you may have (or you can download in your mobile phone). Please follow the instructions to switch between mobile and Authenticator App.



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PROFILE PREFERENCES

Complete all the required information in every field before you can move forward to the KYC verification process!

Transfermatch 19:15 Test Account

PREFERENCES

Display Language
English

Timezone
Europe/Sofia

Theme
Light

Two-Factor Authentication
Mobile

Notifications
Disabled
Each time you will make transactions via your cards we will inform you to your Email/Mobile.

CHANGE PASSWORD

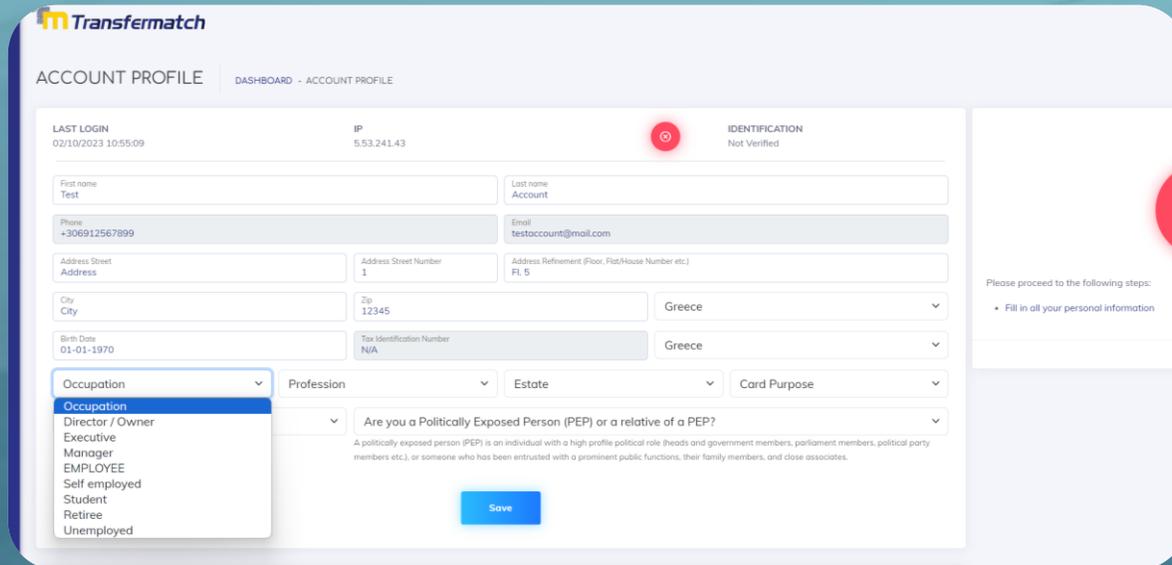
Old Password New Password

Save

TransferMatch is the trading name of GPS – "Global Payments Solutions LTD" who is the programme manager and an authorised intermediary, acting on behalf of UAB "DPocket" – a company incorporated in the Republic of Lithuania (company number: 305599375), is also acting on behalf of DPocket Limited that is regulated by the Financial Conduct Authority as an Electronic Money Institution (EMI) with registration number 900430.
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PROFILE FIELDS - OCCUPATION

Complete the Occupation field, choosing from a list of different categories of occupation.



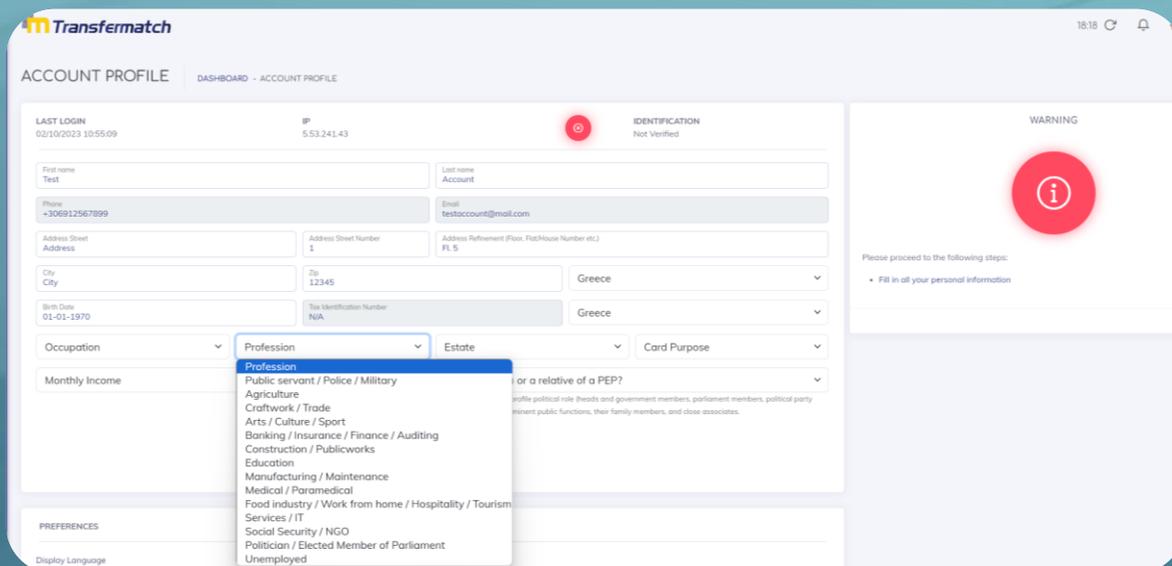
The screenshot shows the 'ACCOUNT PROFILE' page on the Transfermatch website. The page is titled 'ACCOUNT PROFILE' and 'DASHBOARD - ACCOUNT PROFILE'. It displays various personal information fields, including 'LAST LOGIN', 'IP', 'IDENTIFICATION', 'First name', 'Last name', 'Phone', 'Email', 'Address Street', 'Address Street Number', 'Address Refinement', 'City', 'Zip', 'Country', 'Birth Date', 'Tax Identification Number', 'Occupation', 'Profession', 'Estate', and 'Card Purpose'. The 'Occupation' dropdown menu is open, showing a list of categories: Director / Owner, Executive, Manager, EMPLOYEE, Self employed, Student, Retiree, and Unemployed. A 'Save' button is visible at the bottom of the form. To the right of the form, there is a section titled 'Please proceed to the following steps:' with a bullet point: 'Fill in all your personal information'.



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PROFILE FIELDS - PROFESSION

Complete the Profession field, choosing from a list of different categories of professions.



The screenshot shows the 'ACCOUNT PROFILE' page on the Transfermatch website. The page is divided into several sections: 'LAST LOGIN', 'IDENTIFICATION', 'WARNING', and 'PREFERENCES'. The 'IDENTIFICATION' section contains a form with fields for First name, Last name, Phone, Email, Address Street, Address, City, Zip, Greece, Birth Date, Tax Identification Number, Greece, Occupation, Profession, Estate, Card Purpose, and Monthly Income. The 'Profession' dropdown menu is open, showing a list of categories including Public servant / Police / Military, Agriculture, Craftwork / Trade, Arts / Culture / Sport, Banking / Insurance / Finance / Auditing, Construction / Publicworks, Education, Manufacturing / Maintenance, Medical / Paramedical, Food industry / Work from home / Hospitality / Tourism, Services / IT, Social Security / NGO, Politician / Elected Member of Parliament, and Unemployed. A 'WARNING' box on the right side of the page indicates that the user's identification is not verified and provides instructions to proceed to the following steps, including filling in all personal information.

ACCOUNT PROFILE DASHBOARD - ACCOUNT PROFILE

LAST LOGIN 02/10/2023 10:55:09 IP 5.53.241.43 IDENTIFICATION Not Verified

First name Test Last name Account

Phone +306912567899 Email testaccount@mail.com

Address Street Address Address Street Number 1 Address Refinement (Floor, Flat/House Number etc) Fl 5

City City Zip 12345 Greece

Birth Date 01-01-1970 Tax Identification Number N/A Greece

Occupation Profession Estate Card Purpose

Monthly Income

Profession

- Public servant / Police / Military
- Agriculture
- Craftwork / Trade
- Arts / Culture / Sport
- Banking / Insurance / Finance / Auditing
- Construction / Publicworks
- Education
- Manufacturing / Maintenance
- Medical / Paramedical
- Food industry / Work from home / Hospitality / Tourism
- Services / IT
- Social Security / NGO
- Politician / Elected Member of Parliament
- Unemployed

WARNING

Please proceed to the following steps:

- Fill in all your personal information

PREFERENCES

Display Language

PROFILE FIELDS - ESTATE

Complete the Estate field, choosing from a list of different amounts of funds that you can declare as your estate.

The screenshot shows the 'ACCOUNT PROFILE' page on the Transfermatch website. The page includes a navigation bar with 'ACCOUNT PROFILE' and 'DASHBOARD - ACCOUNT PROFILE'. The main content area is divided into sections: 'IDENTIFICATION' (Not Verified), 'WARNING' (Please proceed to the following steps: Fill in all your personal information), and a form for personal information. The 'Estate' dropdown menu is open, showing the following options:

- Less than 20 000 EUR
- 20 000 to 50 000 EUR
- 50 001 EUR to 75 000 EUR
- 75 001 EUR to 100 000 EUR
- 100 001 EUR to 250 000 EUR
- 250 001 EUR to 500 000 EUR
- 500 001 EUR to 1 000 000 EUR
- More than 1 000 000 EUR



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PROFILE FIELDS - CARD PURPOSE

Complete the Card purpose field, choosing from a list of different uses of your account and cards.

The screenshot shows the 'ACCOUNT PROFILE' page on the Transfermatch website. The page includes a navigation bar with 'ACCOUNT PROFILE' and 'DASHBOARD - ACCOUNT PROFILE'. A 'WARNING' banner at the top right indicates 'IDENTIFICATION Not Verified'. The main form contains various fields for personal information, including 'First name', 'Last name', 'Email', 'Address', 'Zip', 'Country', 'Date of Birth', 'Tax Identification Number', 'Occupation', 'Profession', 'Estate', and 'Card Purpose'. The 'Card Purpose' dropdown menu is open, showing a list of options: 'Receive my social welfare payments', 'Receive my salary', 'Pay my bills', 'Personal Expenses', 'Receive income from my business activity', 'Send or receive money transfers', 'For use abroad', 'Gaming or Betting on-line', 'Point of Sale purchases', and 'Savings'. A 'Save' button is located at the bottom of the form.

ACCOUNT PROFILE DASHBOARD - ACCOUNT PROFILE

LAST LOGIN 0/2023 10:55:09 IP 5.53.241.43 IDENTIFICATION Not Verified

WARNING

Please proceed to the following steps:

- Fill in all your personal information

Card Purpose

- Receive my social welfare payments
- Receive my salary
- Pay my bills
- Personal Expenses
- Receive income from my business activity
- Send or receive money transfers
- For use abroad
- Gaming or Betting on-line
- Point of Sale purchases
- Savings

Save



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PROFILE FIELDS – MONTHLY INCOME

Complete the Monthly Income field, choosing from a list of different amounts of funds, declaring your monthly income.

The screenshot shows the 'ACCOUNT PROFILE' page on the Transfermatch website. The page is divided into two main sections: a form for personal information and a warning panel on the right.

Form Fields:

- Identification:** Not Verified (indicated by a red warning icon).
- Personal Information:** Last name (Account), Email (testaccount@mail.com).
- Address:** Address Street Number (1), Address Refinement (Floor, Flat/House Number etc.) (Fl. 5).
- Location:** Zip (12345), Country (Greece).
- Other Fields:** Tax Identification Number (N/A), Country (Greece), Profession, Estate, Card Purpose.
- Monthly Income:** A dropdown menu is open, showing options: 'Monthly Income', 'Less than 500 EUR', '500 EUR to 1000 EUR', '1000 EUR to 1500 EUR', '1500 EUR to 2000 EUR', '2000 EUR to 3000 EUR', and 'More than 3000 EUR'.
- PEP Question:** 'Are you a Politically Exposed Person (PEP) or a relative of a PEP?' with a definition below it.
- Save Button:** A blue button labeled 'Save' is located at the bottom of the form.

Warning Panel:

- WARNING:** Indicated by a red circle with an 'i' icon.
- Message:** 'Please proceed to the following steps:'
- Step:** 'Fill in all your personal information'.



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PROFILE FIELDS – POLITICAL EXPOSED PERSON (PEP) DECLARATION

Complete the PEP field, declaring whether you are a PEP or you are a relative of a PEP.

The screenshot shows the 'ACCOUNT PROFILE' page on the Transfermatch website. The page is titled 'ACCOUNT PROFILE' and 'DASHBOARD - ACCOUNT PROFILE'. It features a navigation bar with 'ACCOUNT PROFILE' and 'DASHBOARD - ACCOUNT PROFILE'. The main content area is divided into two sections. The left section contains a form for account verification and profile completion. The right section contains a 'WARNING' message.

Account Information:

- IN: 3 10:55:09
- IP: 5.53.241.43
- IDENTIFICATION: Not Verified

Form Fields:

- Last name: Account
- Email: testaccount@mail.com
- Address Street Number: 1
- Address Refinement (Floor, Flat/House Number etc.): Fl. 5
- Zip: 12345
- Country: Greece
- Tax Identification Number: N/A
- Country: Greece
- Profession: [Dropdown]
- Estate: [Dropdown]
- Card Purpose: [Dropdown]
- Yearly Income: [Dropdown]

Yearly Income Options:

- Less than 500 EUR
- 500 EUR to 1000 EUR
- 1000 EUR to 1500 EUR
- 1500 EUR to 2000 EUR
- 2000 EUR to 3000 EUR
- More than 3000 EUR

PEP Declaration:

Are you a Politically Exposed Person (PEP) or a relative of a PEP?

A politically exposed person (PEP) is an individual with a high profile political role (heads and government members, parliament members, political party members etc.), or someone who has been entrusted with a prominent public functions, their family members, and close associates.

Warning Message:

WARNING

Please proceed to the following steps:

- Fill in all your personal information

Save Button:

Save



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PROFILE FIELDS – COMPLETED

This is a Completed Profile example. Push the Save button to move forward to the KYC verification process.

The screenshot shows the 'ACCOUNT PROFILE' page in the Transfermatch dashboard. The page is titled 'ACCOUNT PROFILE' and 'DASHBOARD - ACCOUNT PROFILE'. It displays the following information:

- LAST LOGIN:** 02/10/2023 10:55:09
- IP:** 5.53.241.43
- IDENTIFICATION:** Not Verified (indicated by a red circle with a white 'X')

The form contains the following fields:

- First name:** Test
- Last name:** Account
- Phone:** +306912567899
- Email:** testaccount@mail.com
- Address Street:** Address
- Address Street Number:** 1
- Address Refinement (Floor, Flat/House Number etc.):** Fl 5
- City:** City
- Zip:** 12345
- Country:** Greece
- Birth Date:** 01-01-1970
- Tax Identification Number:** N/A
- Country (Tax):** Greece
- Manager:** (Dropdown menu)
- Services / IT:** (Dropdown menu)
- Income Range:** 75 001 EUR to 100 000 EUR
- Personal Expenses:** (Dropdown menu)
- PEP Status:** 2001 EUR to 3000 EUR (Dropdown menu)
- PEP Declaration:** No, I am not a PEP or a relative of PEP (Dropdown menu)

A 'Save' button is located at the bottom of the form. To the right of the form, there is a message: 'Please proceed to' followed by a bullet point: '• Fill in all your'.

START OF THE KYC PROCESS

After completing the Profile fields, you must choose if you are a United States resident or not, before starting the KYC process.

The screenshot shows the 'PROFILE' section of the 'DASHBOARD - ACCOUNT PROFILE' page. The 'IDENTIFICATION' status is 'Not Verified'. The form contains the following fields:

- IP: 5.53.241.43
- Last name: Account
- Email: testaccount@mail.com
- Address Street Number: 1
- Address Refinement (Floor, Flat/House Number etc.): FL 5
- Zip: 12345
- Country: Greece
- Tax Identification Number: N/A
- Country: Greece
- Services / IT: 75 001 EUR to 100 000 EUR
- Personal Expenses: 000 EUR
- PEP status: No, I am not a PEP or a relative of PEP

A 'Save' button is located at the bottom of the form. To the right, a 'Let's get you verified' section includes instructions to prepare identity documents and a consent form with an 'AGREE AND CONTINUE' button. The sumsub logo is visible at the bottom right of the form area.



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KYC PROCESS – PROOF OF IDENTITY (POI)

The first step of the KYC process is to provide us with a Proof of Identity document (POI). This can be your passport, your identity card, your driving license or your residence permit. You can upload the document either via your computer or via your mobile phone, through which you can complete the whole KYC process.

The image shows two overlapping screenshots of the Transfermatch KYC process. The left screenshot displays a profile form with the following fields:

- LAST LOGIN: 02/10/2023 10:05:09
- IP: 5.53.241.43
- IDENTIFICATION: Not Verified
- Registration: Test
- Phone: +306912567899
- Address Street: 5
- City: 12345
- Country: Greece
- Birth Date: 01-01-1970
- Occupation: Manager
- Income: 75 001 EUR to 100 000 EUR
- Spending: 2001 EUR to 3000 EUR
- PEP Status: No, I am not a PEP or a relative of PEP.

The right screenshot shows the 'Identify document' step with the following options:

- Select issuing country: Greece
- Choose your document type: Driver's license, ID card, Residence permit, Passport
- Take a photo of your passport. The photo should be:
 - bright and clear
 - all corners of the document should be visible
- Upload document * (with a camera icon)
- Continue on phone (with a mobile phone icon)

KYC PROCESS – LIVENESS CHECK

The Liveness check can be done either on your computer (using the computer's camera) or on your mobile phone. You will be asked to do some movements with your face while you look to the camera (circular movements, closer and longer distance photos etc.)

The screenshot displays the 'ACCOUNT PROFILE' page on the Transfermatch website. The page is divided into two main sections: a form for account details on the left and a liveness check interface on the right.

Account Profile Form:

- LAST LOGIN:** 4/10/2023 11:49:43
- IP:** 5.53.241.43
- IDENTIFICATION:** Not Verified
- First name:** Test
- Last name:** Account
- Phone:** +306912567899
- Email:** testaccount@mail.com
- Address:** Address Street: 1, Address Postment (Post, Flat/House Number etc.): Fl. 5
- City:** 12345, Greece
- Birth Date:** 01-01-1970, Tax identification Number: N/A, Greece
- Manager:** 2001 EUR to 3000 EUR
- Services / IT:** No, I am not a PEP or a relative of PEP
- Income:** 75 001 EUR to 100 000 EUR
- Personal Expenses:** Personal Expenses

Liveness Check Interface:

- SELFIE:** Face the camera. Ensure your face is within the frame. Then, slowly turn your head around in a circle.
- Image:** A circular frame containing a stylized illustration of a person's face.
- Buttons:** BACK, TW READY, or continue on phone
- Logo:** sumsub

Save Button: A blue button labeled 'Save' is located at the bottom of the account profile form.

KYC PROCESS – PROOF OF ADDRESS (POA)

Finally, you must upload (either via your PC or your mobile phone) a POA document that must be within the last 3 months. All the accepted and non-accepted documents are described. Please make sure that you will upload a PDF file or a photo of the document and NOT a screenshot of your PC or mobile phone. Screenshots are not accepted.

Transfermatch 05:22

First name: Test, Last name: Account, Phone: +306912567899, Email: testaccount@mail.com

Address Street: 1, Address Street Number: 1, Address Refinement (Floor, Flat/house Number etc.): FL 5, City: 12345, Greece, Birth Date: 01-01-1970, Tax Identification Number: N/A, Greece

Manager: Services / IT, 75 001 EUR to 100 000 EUR, Personal Expenses, 2001 EUR to 3000 EUR

No, I am not a PEP or a relative of PEP
A politically exposed person (PEP) is an individual with a high profile political role (heads and government members, parliament members, political party members etc.), or someone who has been entrusted with a prominent public functions, their family members, and close associates.

Save

PROOF OF RESIDENCE

We accept:

- Bank statements
- Utility bills (not older than 3 months)
- Internet/cable TV/house phone line bills
- Tax returns
- Council tax bills
- Government-issued certifications of residence, etc.

We don't accept:

- Screenshots
- Mobile phone bills
- Medical bills
- Receipts for purchases
- Insurance statements

Upload document *

Continue on phone

BACK **NEXT**