Welcome to the world of TransferMatch!
Login and become part of a new era in payments!

SIGN UP

Complete the form, providing us with your name, email and phone number! Don't forget to tick the box and agree with the Terms & Conditions of TransferMatch!
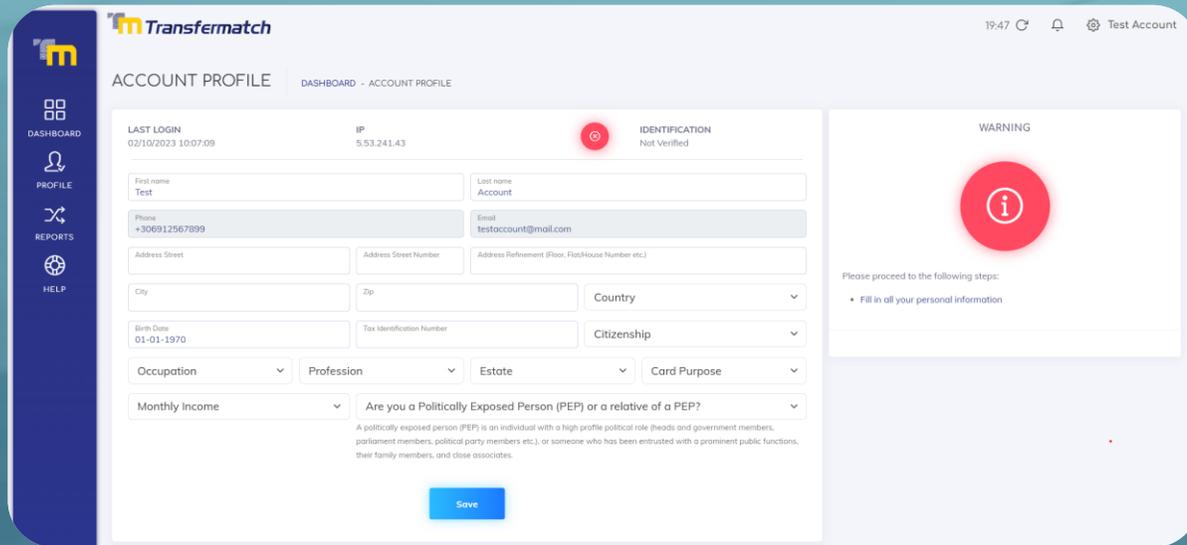
4 STEPS TO VERIFICATION

Verify your email and your phone number! Then move forward to complete your profile before you can complete the final step – Know Your Customer (KYC) verification process.
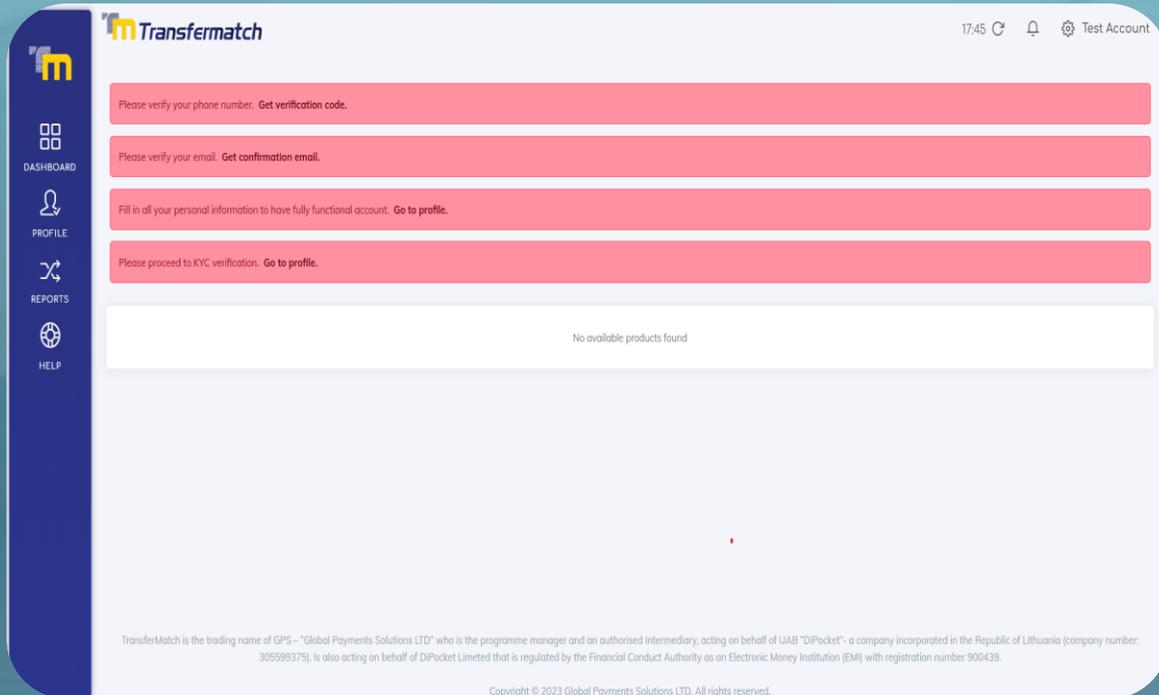
COMPLETE YOUR PROFILE

Complete all the required information in every field before you can move forward to the KYC verification process!

PROFILE PREFERENCES

You can even check and adjust your account preferences. Choose the language, the time zone and the theme for your account. Very important is the choice of your Authentication method (via Mobile phone or via Authenticator)

2-FA AUTHENTICATOR

You can choose to receive the 2-FA (2 Factor Authentication codes) either via mobile sms or via an Authenticator app that you may have (or you can download in your mobile phone). Please follow the instructions to switch between mobile and Authenticator App.
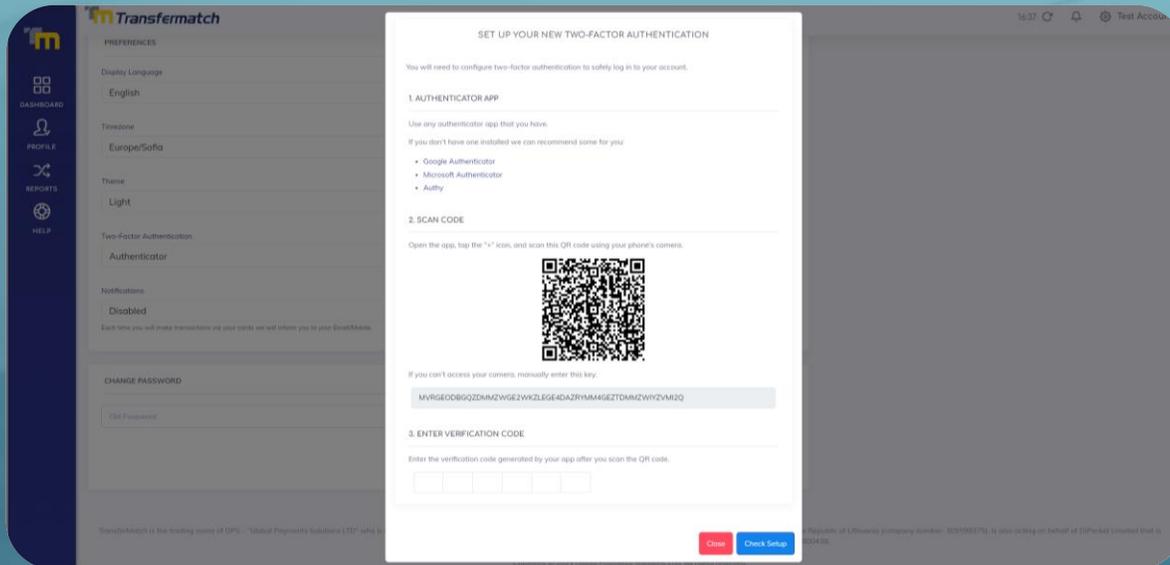
PROFILE PREFERENCES

Complete all the required information in every field before you can move forward to the KYC verification process!

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PROFILE FIELDS - OCCUPATION

Complete the Occupation field, choosing from a list of different categories of occupation.

PROFILE FIELDS - PROFESSION
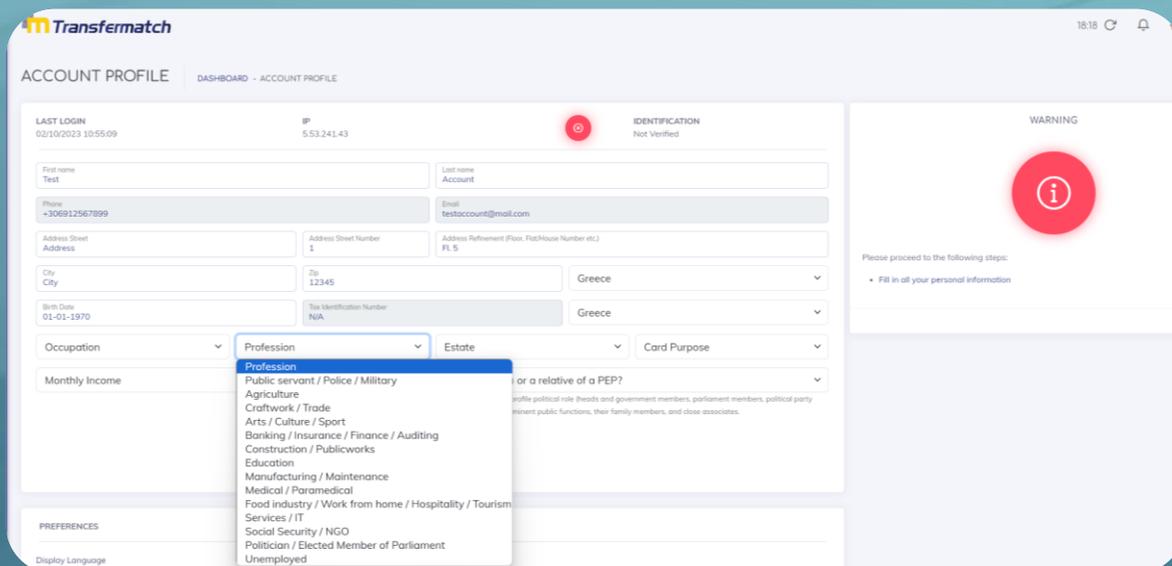
Complete the Profession field, choosing from a list of different categories of professions.

PROFILE FIELDS - ESTATE

Complete the Estate field, choosing from a list of different amounts of funds that you can declare as your estate.

PROFILE FIELDS - CARD PURPOSE

Complete the Card purpose field, choosing from a list of different uses of your account and cards.

PROFILE FIELDS – MONTHLY INCOME

Complete the Monthly Income field, choosing from a list of different amounts of funds, declaring your monthly income.

PROFILE FIELDS – POLITICAL EXPOSED PERSON (PEP) DECLARATION

Complete the PEP field, declaring whether you are a PEP or you are a relative of a PEP.

PROFILE FIELDS – COMPLETED

This is a Completed Profile example. Push the Save button to move forward to the KYC verification process.

START OF THE KYC PROCESS

After completing the Profile fields, you must choose if you are a United States resident or not, before starting the KYC process.

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KYC PROCESS – PROOF OF IDENTITY (POI)

The first step of the KYC process is to provide us with a Proof of Identity document (POI). This can be your passport, your identity card, your driving license or your residence permit. You can upload the document either via your computer or via your mobile phone, through which you can complete the whole KYC process.

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KYC PROCESS – LIVENESS CHECK

The Liveness check can be done eiter on your computer (using the computer's camera) or on your mobile phone. You will be asked to do some movements with your face while you look to the camera (circular movements, closer and longer distance photos etc.)

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KYC PROCESS – PROOF OF ADDRESS (POA)

Finally, you must upload (either via your PC or your mobile phone) a POA document that must be within the last 3 months. All the accepted and non-accepted documents are described. Please make sure that you will upload a PDF file or a photo of the document and NOT a screenshot of your PC or mobile phone. Screenshots are not accepted.

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